



COVID-19 Temporary Emergency Measures for Refugee Claims

The health and safety of our employees and clients is a top priority to Immigration, Refugees and Citizenship Canada (IRCC). From **March 20 to April 13, 2020 (inclusive)**, **this office** will no longer be receiving refugee claims, interviewing refugee claimants or processing Refugee Protection Claimant Document (RPCD) renewals.

If you would like to make a refugee claim, please send your request **by email** to: IRCC.RefugeeClaim-Demandedasile.IRCC@cic.gc.ca. Please provide a copy of the biographic page of your passport or a copy of another piece of identity (as the case may be). You will be contacted by email for next steps.

Once your request has been received, an *Acknowledgement of Claim* will be sent to you by email. Once the office re-opens, you will be scheduled to return for fingerprinting and an interview.

Thank you for your cooperation.

